Adam Thiemann

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**Professional Summary**

An experienced senior network engineer capable of networking, cyber, analytics, and leading small to mid-sized teams to meet and exceed expectations.

**Certifications and Education**

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| * B.A. in Applied Computing, Charleston Southern Univ. | * CCNA | * CompTIA Security+ |

**Work Experience**

**Senior Network Engineer/Regional Network Lead – Leidos (NMCI) July 2023 – Present**

* Met and exceeded organizational goals for a hybrid fifteen (15) person team by empowering members to be autonomous while still having team support to perform their duties.
* Successfully staffed all fifteen positions, increasing average turnover for positions from six months to two years.
* Created a culture of mutual support, trust, and positive organizational behavior through weekly team meetings and quarterly 1 on 1 meetings, allowing our diverse team to focus on performance and personal relationships.
* Configured routing protocols such as EIGRP, OSPF, and internal/external BGP for use on an enterprise network.
* Spoke personally with VIPs, including the Chief of Naval Operations, Admiral Lisa Franchetti, and director of the Navy’s largest command – NAVSEA – Vice Admiral Robert Downey, about issues affecting their network and how Leidos, though not responsible for the outage, was working with the responsible parties to restore connectivity as fast as possible. This resulted in a positive personal relationship with each VIP where they felt like they could reach out to me personally to resolve issues with their network. It also led to the purchasing of a quarter million-dollar circuit changeover for the CNO so that Leidos would be directly managing her network.
* Performed troubleshooting of IPSec issues over MPLS.
* Worked as the CO for COMSEC LE’s on four different accounts – performing quarterly spot checks and annual inspections to maintain compliance with government standards.
* Tracked projects throughout all phases of implementation.
* Ensured accountability for all equipment through a stringent site asset management process before being required to do so.

**Network Engineer – Inflow LLC (NMCI) October 2022 – July 2023**

* Coordinate with 6 Network Engineers on our team at various locations around DC to help one another and get support for large projects.
* Delegated manager for projects, incidents, and tickets for the whole team, resulting in projects completed in less than a month after bundle issue.
* Maintain the critical path and meet deadlines for projects and incidents assigned to our area.
* Deliver comprehensive reports on current projects, incidents, and outages to the site manager.
* Provided training and guidance for 5 new engineers.
* Established a curriculum for onboarding new employees and getting them trained for the day-to-day job taskings.
* Created and executed a rapid burn down plan after years of backlog.

**Network Analyst – State Farm August 2022 – October 2022**

* Worked with various SDWAN solutions including Viptela and Velocloud.
* Managed T1, Metro Ethernet, Cradlepoint/ Digi LTE Modems, DSL, broadband, and Fiber circuits to maintain redundancy and proper load balancing, as well as prioritizing traffic to use specific circuits depending on site needs.
* Used Aruba and Cisco CLI, as well as Aruba Central, Cisco vManage, Splunk, MAUL, and Cradlepoint netCloud to manage circuits, view network statistics, and configure SDWAN routers.
* Coordinated troubleshooting sessions and provided the ISP with evidence required to troubleshoot their circuits.
* Diagnosed call quality issues on the network for VOIP and analog sites.

**Squad Leader – Ukrainian Foreign Legion February 2022 – July 2022**

* Organized a team of twelve (12) people from extremely diverse backgrounds to accomplish difficult tasks under extremely austere conditions.
* Implemented standards for all squad members to establish a baseline for conducting operations.
* Overcame heavy logistical, administrative, and command challenges to complete objectives.
* Consistently showed that I was a reliable and trustworthy leader throughout multiple combat operations resulting in high retention for team members.

**Mid-Level Network Engineer – Inflow LLC (NMCI) March 2019 – February 2022**

* Configured Deployable Site Transport Boundaries (DSTB’s) for use through various vendor circuits to include CradlePoints, T1 Circuits, and DOCSIS Cable Modems to support customers in establishing remote worksites.
* Coordinated country-wide efforts to schedule sites for SIPR MPLS circuit deployments, resulting in the ability for sites to have the support of multiple teams.
* Implemented multiple large boundary changeovers from IPSEC to MPLS tunnels, each with unique network solutions.
* Configure, install, deploy, and troubleshoot various Cisco switches, routers, Brocade ICX and FCX switches, SteelHead WAN-X devices, McAffee IPS/IDS, and Juniper VPN’s.
* Work with on-site personnel to ensure that the network team has the proper means and cable management to install the network equipment according to DoD regulation and industry cabling standards.
* Experience with wireless implementation and troubleshooting the Aruba Networks Wireless Controllers, as well as installing various Aruba WAPs and licenses.

**Ranger Gun Team Leader – US Special Operations Command (USASOC) July 2015 – January 2019**

* Lead and taught two (3) other team members completely new skills under time restraint to successfully complete high priority taskings.
* Prioritized taskings under high stress and completed rapid burn down plans for various issues.